Strength In Care
intensive support
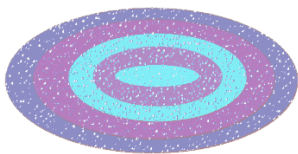
Easy Read – Safe Environment

	Your safety is our priority.
	We will assess your environment to make sure you are safe.
	Our checks will look at your floors to help reduce your risks – trips and falls
	Our team may talk to your flooring – any tears or lifting flooring or
	Our checks will look for any electrical problems such as cords hanging or frayed
	We will make sure your hot water is at the right temperature to prevent you from burns or scalds

	Your medication storage is checked.
	If you have pets, a plan to prevent any incidents between the pet and our staff will be devised.
	Please do not smoke when our staff are present.
	Sometimes we may have to wear a mask to stop you and us from getting sick.
	Our team will make sure that we clean to prevent germs from spreading.
	Our team may wear gloves, so we don't make you sick
	Wash your hands regularly, especially after using the toilet or blowing your nose

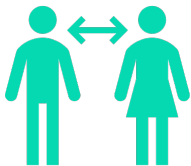|	
	To keep you safe, our team will wash their hands, wear gloves and use hand sanitisers.
	If we clean your home, we will make sure we clean all surfaces and get rid of all rubbish as your plan says.
	If you are sick, please tell us, so we know how to manage your support.
	We will talk to you at least every year about your safety
	Talk to us any time if you are unsure or feel unsafe.